



**Texas Department of Public Safety
Texas Division of Emergency Management
State Situation Report**

Event Name	Tropical System Harvey
Date	September 14, 2017
Time	7 AM
Operational Period	7 AM 09/13/17 – 7 AM 09/14/17
Report Number	23

Regions Affected	
DPS Regions Affected	1, 2, 3 and 6
DDC's Active	4B, 15, 16A, 16B, 16C, 16D, 18B, and 20

STATEWIDE CURRENT SITUATION: Most of the affected local jurisdictions have transitioned to the recovery phase in the operation. Residents are returning to their communities to assess their losses. Residents that were evacuated out of the affected areas to the safety of shelters, are being transferred to shelters in their home communities to allow them to start the recovery process. FEMA has established Disaster Recovery Centers (DRC) in the affected communities to assist the victims of this historic incident.

Governor Abbott has issued a proclamation extending the suspension of laws authorizing or requiring the collection of state or local hotel or motel occupancy taxes from the victims of Hurricane Harvey or personnel participating in relief operations, for a period of 30 days, beginning August 23, 2017, and ending September 22, 2017.

President Trump has amended the Texas Disaster Declaration to make additional disaster assistance available to the State of Texas. This action authorizes 90% Federal cost share for debris removal, and 100% Federal cost share for emergency protective measures for 30 days from the start of the incident period and then a 90% cost share thereafter.

Governor Abbott has issued a proclamation condemning the practice of price gouging, and reminded Texans that such practices are illegal and will be investigated and punished.

Governor Abbott has issued a suspension of specific vehicle titling and registration requirements for the next 45 days in the 58 counties specified in the state's disaster declaration. As a consequence, vehicle titling and registration expirations are suspended in order to relieve that burden upon Texans. Law enforcement will not issue citations for expired registration in all affected counties until October 16, 2017.

Governor Abbott has issued a proclamation to allow the Port Aransas Independent School District Board of Trustees to conduct a telephone meeting within a reasonable distance of the district.

Governor Abbott issued a disaster declaration for the counties of: Angelina, Atascosa, Aransas, Austin, Bastrop, Bee, Bexar, Brazos, Burleson, Caldwell, Cameron, Calhoun, Chambers,

Colorado, Comal, Brazoria, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzalez, Grimes, Guadalupe, Hardin, Harris, Jackson, Jasper, Jefferson, Jim Wells, Karnes, Kerr, Kleberg, Lavaca, Lee, Leon, Liberty, Live Oak, Madison, Matagorda, Montgomery, Newton, Nueces, Orange, Refugio, San Patricio, Polk, Sabine, San Jacinto, Tyler, Trinity, Victoria, Walker, Waller, Washington, Wharton, Willacy and Wilson.

Governor Abbott requested and was approved for a Presidential Disaster Declaration for the following counties: Aransas, Austin, Bastrop, Bee, Brazoria, Calhoun, Chambers, Colorado, DeWitt, Fayette, Fort Bend, Galveston, Goliad, Gonzales, Hardin, Harris, Jackson, Jasper, Jefferson, Karnes, Kleberg, Lavaca, Lee, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, Refugio, Sabine, San Jacinto, San Patricio, Tyler, Victoria, Walker, Waller and Wharton counties for Individual Assistance and assistance with debris removal and emergency protective measures (Categories A and B), including direct federal assistance, under the Public Assistance program.

Bexar, Dallas, Tarrant and Travis counties are eligible for emergency protective measures (Category B), including direct federal assistance, under the Public Assistance program.

Public Assistance (Categories C-G) including Direct Federal Assistance have been added to FEMA-4332-DR-TX for Aransas, Brazoria, Calhoun, Chambers, Colorado, Fayette, Fort Bend, Galveston, Goliad, Hardin, Harris, Jackson, Jasper, Jefferson, Liberty, Matagorda, Montgomery, Newton, Nueces, Orange, Polk, San Jacinto, Tyler, Victoria, Walker, Waller and Wharton Counties.

OPERATIONAL PRIORITIES:

1. Protect life and property.
2. Support rapid & effective response.
3. Collect and disseminate accurate incident information to improve decision-making.
4. Accurately track incident costs associated with assigned resources for cost recovery.

Region 1 (Includes DDCs 4, 5, 6, and 22)

DDC 4B Garland – EOC is at Level III. The DDC is operating from 8 AM to 5 PM daily.

Dallas County: EOC is at Level III. FEMA has established a DRC at the Kay Bailey Hutchison Convention Center in Dallas to assist sheltered evacuees. Shelters in the DFW area are being consolidated and closed down as occupants are being relocated to the Dallas Mega Shelter prior to the repopulation of impacted areas.

Tarrant County: EOC Activated

Region 2 (Includes DDCs 13, 14, 15, 16 Houston, 16 Texas City, 16 Conroe, and 16 Pierce)

DDC 14 Lufkin: Continuing to support recovery operations.

Jasper/Newton/Sabine County: EOC is at Level III.

Newton County: The voluntary evacuation continues for all affected flooded areas.

Tyler County: The mandatory evacuation order remains in effect for residents living in all low-lying, flood prone areas of the county.

DDC 15 Beaumont – EOC is at Level III. Continues to support POD operations.

Hardin County: EOC is at Level I. The voluntary evacuation order remains in effect for low lying areas of the Neches River, Pine Island Bayou and Village Creek corridors. The City of Lumberton has enacted a curfew until further notice. The mandatory evacuation order issued for low lying and flood prone areas, specifically the Pinewood and Countrywood Estates remains in effect. A county-wide curfew remains in effect from 8 PM to 6 AM daily.

Jefferson County: EOC is at Level I. The Port Arthur and Groves curfew continues from 10 PM to 6 AM daily.

City of Beaumont: The City of Beaumont's voluntary evacuation order remains in effect for specific areas of North Beaumont. FEMA has opened a DRC in Beaumont.

Orange County: EOC is at Level I. A county-wide curfew remains in effect. All Orange County court dockets are cancelled until further notice due to damage to the courthouse.

DDC 16A – Houston – DDC is at Level III and will maintain day hours only.

Chambers County: EOC is at Level I.

Harris County: EOC is at Level III. FEMA has opened a DRC in the City of Baytown and will open an additional DRC in the City of Webster later today, September 14, 2017.

City of Houston: EOC is at a Level III. FEMA has opened two DRCs in the City of Houston.

DDC 16B Texas City: – EOC is at Level II.

Brazoria County: - EOC is at Level II. City of Richwood's curfew remains in effect from 10 PM to 6 AM.

Galveston County: EOC is at Level III.

DDC 16C Conroe – EOC is at Level III.

Liberty County: EOC is at Level III.

City of Daisetta: Curfew continues from 10 PM to 6 AM daily, until further notice.

Montgomery County: EOC is at Level II. A FEMA DRC has opened in Magnolia.

DDC 16D Pierce – Monitoring water levels downstream as rivers crest in the coastal area. The boil water notice continues for the Rio Brazos area.

Fort Bend County: EOC is at Level III. FEMA has opened DRCs in the cities of: Katy, Missouri City, and Simonton. The Military Forces security detail in the City of Simonton was demobilized on September 13th 2017.

Matagorda County: EOC is at Level III.

Wharton County: FEMA has opened a DRC in Wharton.

Region 3 (Includes DDCs 19, 20, 21, and 24)

DDC 20 Corpus Christi – EOC is at Level II with only day time operations. The second round of vector control is scheduled for September 14th, 2017.

Aransas County: EOC is at Level III. Aransas Pass curfew from 12 AM to 6 AM. The boil water notice for the City of Rockport has been lifted.

Nueces County: EOC is at Level III. City of Port Aransas curfew remains in effect from 12 AM to 6 AM.

Refugio County: EOC is at Level II. The curfew continues from 10 PM to 6 AM.

San Patricio County: EOC at Level II. Ingleside curfew changed to 12 AM to 5 AM. FEMA has opened a DRC in Ingleside.

Region 6 (Includes DDCs 11, 23, 12, 17, and 18)

DDC 12 Austin – Continuing to support recovery operations. FEMA has established a DRC in Fayette County.

DDC 17 Victoria – FEMA has established DRCs in Calhoun, Jackson and Victoria counties.

DeWitt County: The Thomaston River Bridge will be closed indefinitely due to severe damage. Two sinkholes have been found on SH72 near the Guadalupe River Bridge.

DDC 18B ARCC/Bexar: EOC is at Level III. Continuing shelter operations.

Shelters Activated:

County	# of Shelters	Population as of September 14, 2017 as of 7 AM
Bexar	1	25
Brazoria	3	110
Dallas	3	668
Fort Bend	1	17
Galveston	1	28
Hardin	1	26
Harris	5	3,538
Jefferson	3	313
Liberty	4	88
Nacogdoches	1	61
Nueces	1	97
Refugio	1	34
Smith	1	20
Tarrant	1	87
Travis	1	144

Grand Total	28	5,256
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**RESPONDING STATE AGENCIES/ORGANIZATIONS REPORTS
STATE RESOURCES COMMITTED**

Agency	Resource Kind and Type	Quantity	Status	Resource Location
DSHS	Ambulance/Staff	14	Standby	Various
DSHS	Mortuary Trailers w/ Staff	6	Standby	Various
TEEX	TX-TF1 SOC LNO	3	Activated	Austin SOC
TEEX	TX-TF3 Sand Bag Team	7	Activated	Galveston
SBTC	DOC IMT	1	Activated	Tarrant
SBTC	Childcare Unit	1	Activated	Dallas
SBTC	Feeding Units	2	Activated	Nueces County
SBTC	Laundry Unit	1	Activated	Nueces County
SBTC	Support Unit	1	Activated	Nueces County
SBTC	Generator	1	Activated	Nueces County
SBTC	Mule	1	Activated	Nueces County
SBTC	Feeding Unit	1	Activated	Harris
SBTC	Shower/Laundry Unit	6	Activated	Harris
SBTC	Water Treatment Unit	2	Activated	Harris
SBTC	Kubota RTV	2	Activated	Harris
SBTC	Chaplains	1	Activated	Harris
SBTC	Cleanup/Recovery Team	3	Activated	Harris
SBTC	Laundry Unit	1	Activated	Hardin County
SBTC	Support Unit	1	Activated	Hardin County
SBTC	Feeding Unit	1	Activated	Jefferson County
SBTC	Shower/Laundry Unit	3	Activated	Jefferson County
SBTC	Water Treatment Unit	1	Activated	Jefferson County
SBTC	Cleanup/Recovery	2	Activated	Jefferson County
SBTC	Laundry Unit	1	Activated	Travis County
SBTC	Shower/Laundry Unit	1	Activated	Liberty County
SBTC	Cleanup/Recovery Team	1	Activated	Liberty County
SBTC	Cleanup/Recovery	1	Activated	Orange County
SBTC	Generator	1	Activated	Orange County
TMD	SOC Military Desk Team MRP (A-00-25359-4818)	1	Assigned	Austin
TMD	SOC Intake Cell Support Team (A-00-25359-4814)	1	Assigned	Austin
TMD	Texas Emergency Tracking Network Teams (A-00-25359-47964)	6	Assigned	Beaumont, Addison, Dallas, Camp Mabry
TMD	Sustainment Mission Command	1	Assigned	Camp Swift
TMD	TX-TF1 Joint Air/Ground Coordination Team (A-00-25359-4815)	1	Assigned	Camp Mabry
TMD	Ground Search and Rescue	1	Assigned	San Antonio
TMD	Rotary Wing MRPs	7	Assigned	Austin, Grand Prairie, College Station, Ellington,

				Sugarland, Houston Executive, San Antonio
TMD	Fixed Wing MRP	2	Assigned	NASJRB- Fort Worth
TMD	POD Operations MRPs	7	Assigned	Various
TMD	Adaptive Battle Staff	1	Assigned	Austin
TMD	Military District Coordinator Team	7	Assigned	Houston, Beaumont, Austin
TMD	Military District Coordinators	11	Assigned	Victoria, Corpus Christi, Houston, San Antonio, Beaumont, Conroe, Harris County, Pierce, El Campo
TMD	Expedient Response	1	Assigned	ARC San Antonio
TMD	Multi-Function Companies	7	Assigned	San Antonio, Tyler, Bryan, Weslaco, El Paso, Camp Swift
TMD	Multi-Function Platoon	1	Assigned	Camp Swift
TMD	Shelter Operations MRP	5	Assigned	Nacogdoches, NRG Houston, GRB Houston, KBH Dallas, Pasadena GA Church
TMD	Maintenance Team	5	Assigned	Various
TMD	Public Affairs Officer	8	Assigned	Camp Swift
TMD	MEOC	5	Assigned	Grand Prairie, Camp Swift, Various
TMD	Fueler	3	Activated	Camp Mabry
TMD	LNO TXSG to BNMC	1	Activated	Camp Swift, Robstown, San Antonio, Home Station
TMD	SUS HQ (JRSOI)	2	Assigned	Houston
TMD	136 MEB	4	Assigned	Camp Mabry
TMD	MEB TF HQ	1	Assigned	Beaumont
TMD	36 CAB	1	Assigned	Austin
TMD	TF North Central (BN HQ)	1	Assigned	Houston
TMD	TF South (BN HQ)	1	Assigned	Beaumont
TMD	TF East (BN HQ)	1	Assigned	Victoria
HHSC	SOC-Ops (DADS, DFPS)	1	Activated	Austin
HHSC	SOC-Ops (HHSC)	1	Activated	Austin
HHSC	2-1-1 HHSC	1	Activated	Austin
HHSC	DFPS	1	Activated	Houston
TFS	TFS Personnel	1	Activated	Angelina County

TFS	County Support	1	Activated	Aransas County
TFS	TIFMAS Engine	10	Activated	Aransas County
TFS	RSA	1	Activated	Bee County
TSA	TFS Support	1	Activated	Brazos County
TFS	TIFMAS Engine	4	Activated	Galveston
TFS	County Support	1	Activated	Hardin
TFS	TIFMAS Engine	2	Activated	Hardin
TFS	County Support	1	Activated	Jasper/Newton
TFS	RSA	1	Activated	Jefferson
TFS	TIFMAS Engine	2	Activated	Jefferson
TFS	County Support	1	Activated	Nacogdoches
TFS	DDC Support	1	Activated	Nueces
TFS	TIFMAS Engine	11	Activated	Orange
TFS	City Support	1	Activated	Orange
TFS	SOC Support	1	Activated	Austin SOC
TPWD	SOC Day Shift Staff	1	Assigned	Austin SOC
TABC	Peace Officers	138	Assigned	Houston NRG
TAHC	SOC Liaison	1	Assigned	SOC
TAHC	AROCC Staff	10	Assigned	Virtual
TAHC	PIO	1	Assigned	Virtual
TAHC	Region Field Staff	3	Activated	Various
TAHC	Field Staff – Strike Teams	12	Assigned	Various
TAHC	VET	4	Assigned	Brazoria Co
TDCJ	OIG Personnel	14	Activated	Statewide

Public Utilities Commission (PUC):

AEP Texas reports approximately 2,376 customers without power. AEP reports that about 700 outages are meters that cannot receive service due to damaged structures. Additionally, many of the remaining outages are oil field customers which were not a high priority in restoration and are in remote places. For the remaining meters that can receive service, AEP estimates the power to be restored by Friday at 10 PM

CenterPoint energy reports approximately 1,184 customers without power. The vast majority of customer outages reported by CenterPoint are attributable to premises that cannot receive power, with Harris County being the most affected area. CenterPoint cannot estimate the restoration of power for the remaining customers since they cannot assess damage due to water.

Texas A&M Engineering Extension Service (TEEX): TX-TF 1 and 2 are assisting with sand bagging operations in Galveston.

Texas Animal Health Commission (TAHC): Regional and Central Office Staff activated to support local and DDC animal sheltering operations, as needed. Coordinating with local and regional contacts to assess availability, capability, and operational status of large animal holding facilities and animal shelters across the state. TAHC Documentation/Data Management Unit compiles lists of operational large and companion animal shelters/facilities for dissemination through 2-1-1 daily.

Regional staff in contact with local, regional, NGO, and veterinary partners to assess capability and availability in anticipation of a need for veterinary support for recovery phase animal issues. Currently working to transition veterinary care from response teams to local veterinarians.

TAHC reports 92 open independent shelters with 563 cattle, 985 horses, 23 sheep, 83 goats, eight swine, 160 poultry, 45 potbelly pigs, three pet birds, eight rabbits, 871 dogs, 339 cats and 190 other pets. ETN facilities report 35 pet friendly facilities and 718 animals currently accounted for. TAHC is decreasing staffing as needed on the ground to address ongoing needs. Three of the existing Animal Supply Points have been turned over to local jurisdictions. Hay missions have been discontinued. Five ASP's remain open in Angleton, Winnie, Kountze, Nome, and Orange.

The AROCC has decreased activation from full operations to virtual operations and continues to coordinate animal issue response across the state.

Texas Alcoholic Beverage Commission (TABC): Continues to assist the Houston PD and the Harris County Constable Precinct One Office at the NRG Center in Houston. TABC is providing Certified Peace Officers that are tasked with maintaining the safety and security of evacuees sheltered at the NRG Center.

Texas Workforce Commission (TWC): TWC has been awarded a \$30 million National Dislocated Worker Grant from the U.S. Department of Labor in response to the extensive destruction caused by Hurricane Harvey. TWC has been working with local workforce development boards, also known as Workforce Solutions, to determine the needs of the area's most heavily impacted by the storm. Workforce Solutions Alamo, Coastal Bend, Deep East Texas, Golden Crescent, Gulf Coast, Rural Capital Area and Southeast Texas will identify and place dislocated workers into temporary subsidized employment opportunities to assist with cleanup efforts. Disaster funds will also be used to help displaced Texans return to full employment as quickly as possible.

TWC is accepting applications for Disaster Unemployment Assistance (DUA) in all 39 counties under FEMA's disaster declaration. Individuals whose employment or self-employment was impacted by Hurricane Harvey who live in, work in, or travel through these counties must submit applications for DUA by the following deadlines:

- September 27, 2017 for Aransas, Bee, Brazoria, Calhoun, Chambers, Fort Bend, Galveston, Goliad, Harris, Jackson, Kleberg, Liberty, Matagorda, Nueces, Refugio, San Patricio, Victoria and Wharton Counties.
- September 29, 2017 for Colorado, Fayette, Hardin, Jasper, Jefferson, Montgomery, Newton, Orange, Sabine, San Jacinto and Waller Counties.
- October 5, 2017 for Austin, Bastrop, DeWitt, Gonzales, Karnes, Lavaca, Lee, Polk, Tyler, and Walker Counties.

Cumulative August 25th through September 11th, TWC has processed 121,321 disaster-related unemployment insurance claims. People in affected areas can apply for unemployment benefits due to Hurricane Harvey or learn about Disaster Unemployment Benefits through TWC's website at <http://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance> or call a Tele-Center at 800-939-6631 and speak to a customer service representative. Tele-Center weekday hours are 7:30am to 6:30pm. Press release on disaster unemployment aid: <http://www.twc.state.tx.us/news/disaster-unemployment-aid-TWC> has created a Harvey

Resources webpage for employer and job seeker workforce information and resources:
<http://www.twc.state.tx.us/hurricane-harvey-resources>

Texas Department of Insurance (TDI): Insurance mobile claims units are in Beaumont, Conroe, Corpus Christi, Cypress, Houston, Humble, Katy, League City, Port Aransas, Refugio, Rockport, San Antonio, Spring, Stafford, The Woodlands, and Victoria to help Texas policyholders with claims. TDI staff are in Corpus Christi, Houston, and Port Lavaca to help consumers with insurance questions and claims, and to support local law enforcement in their efforts to deter fraud.

Texas A&M Forest Service (TFS): TFS has 71 responders, including Texas Type 3 All Hazard Incident Management Team (IMT) members, the Lone Star State IMT, and the New York State Department of Emergency Management Type 3 IMT. The teams are positioned throughout Texas to help in hurricane response.

The Texas Intrastate Fire Mutual Aid System (TIFMAS) provides local fire trucks and firefighters to support state emergency response operations. The program, run through TFS, has mobilized a total of 277 firefighters, currently staffing 114 firefighters with 2 boats and 30 fire engines from across the state.

RSA locations include (Ford Park) Beaumont and Beeville.

Support locations have been set up along the Texas Gulf Coast in an effort to provide assistance in coordinating response efforts of local disaster districts and emergency operations centers. Support locations include the cities of: Austin, College Station, Lufkin, Beaumont, Richmond, Bridge City, Rockport, Corpus Christi, Nacogdoches and the counties of: Jasper/Newton County and Hardin County.

Texas A&M AgriLife Extension: Personnel continue to support daily operations coordination calls with TDEM, Rebuild Texas supporting local officials through communications and recovery actions. AgriLife Extension resources committed include six County Extension Agents across the impacted counties to address public information and education; two CEA Strike Teams comprised of 8 personnel perform volunteer and donations management at Animal Supply Points; 12 extension specialists/SMEs address water well testing, public information and resource coordination; 16 personnel on and off campus who are supporting the activation at the Extension Headquarters Operations Center, DPS Disaster Districts, TAHC Animal Response Center and at the DPS TDEM State Operations Center.

Texas Commission on Environmental Quality (TCEQ): TCEQ and agency partners of the Natural Disaster Operational Workgroup (NDOW) are conducting orphan container recovery, drinking water and waste water on-site assessments, hazard evaluations, and oil discharge assessments. There are 468 TCEQ staff working in response to Hurricane Harvey. TCEQ has started contacting EMC's about Debris Management. As of September 10, 2017, there are currently 136 public water systems (PWS) with boil water notices, 145 PWS that have rescinded BWN, and 35 PWS and 35 wastewater treatment (WW) plant are currently inoperable. TCEQ continues to receive and review temporary debris management sites for authorizations. Currently, TCEQ has received 131 applications and have approved 122 sites. TCEQ has placed regulatory guidance along with PDW and Wastewater operational status on the TCEQ Webpage located at <http://www.tceq.texas.gov/response/hurricanes>. TCEQ has hired a contractor to conduct aerial surveys in the Houston-Galveston-Brazoria area.

Texas Department of Criminal Justice (TDCJ): Nine personnel remain deployed to assist local law enforcement agencies on September 14th, 2017.

Texas Department of Public Safety (DPS): Currently has 462 personnel activated. Duties continue at the George R. Brown Convention Center in Houston. Texas Highway Patrol (THP) Commercial Vehicle Enforcement (CVE) personnel conducted bus inspections in Fort Worth which permitted the repopulation and reentry process for affected jurisdictions. THP is also providing general security in all affected areas in order to prevent and detect looting and other crimes. Security is provided to the US Army Corps of Engineers personnel for Addicks and Barker reservoirs, in order to conduct crowd control and restrict access. DPS continues to provide general security at FEMA sites in various counties as needed. THP and Criminal Investigations Division (CID) continue to assist with providing security at food POD's throughout the affected areas. DPS continues to support security operations at FEMA sites as needed. THP is assisting HHSC with traffic control at various locations that are distributing DSNAP benefits to persons in affected counties. DPS is demobilizing outside personnel as local agency needs diminish. Texas Division of Emergency Management's State and District Coordinators throughout the state have been deployed to different jurisdictions for mission support.

Texas Department of State Health Services (DSHS): Texas local jurisdictions had received 40,475 doses of Tdap/Td and 3,850 doses of influenza vaccine to distribute to first responders and the general public. The SMOC is operating between 7 AM and 4 PM daily and staffs the SOC between 7 AM and 7 PM. Six mortuary trailers are deployed in the affected area: one in Nueces County, one at the Harris County Institute of Forensic Sciences, two at a private funeral home in Houston, and two in Orange County. Three hospitals or healthcare facilities in the Houston and Corpus Christi areas are still closed. Care Regional Hospital in Aransas Pass and East Houston Regional Medical Center in Houston will remain closed indefinitely as a result of damage sustained due to flooding. Five hospitals or healthcare facilities in Houston, Beaumont, and Corpus Christi are on internal disaster status. A Vector Control Cell was also established in the SMOC to develop a comprehensive plan to achieve vector control of targeted areas and limit duplication of efforts. Aerial vector control spraying operations occurred Monday night in Chambers, DeWitt, Jackson, Jefferson, Lavaca and Orange counties.

Texas Health and Human Services (HHSC): HHSC Emergency Services Program (ESP) is supporting the points of distribution (POD) working group for water and ice commodities deliveries. HHSC Disaster Assistance hotline hours are currently 7 AM to 7 PM, 7 days a week. Emergency Services is hiring 200 staff to process individual Assistance Disaster Grants.

HHS D-SNAP started today in an 11-county area served through the HHS offices in those counties. Larger-population sites, such as in Houston and Corpus Christi, will launch in the coming days with special sites to accommodate large volumes of people who would not be able to be efficiently served through a local HHS office. See webpage for additional information: <https://hhs.texas.gov/services/financial/disaster-assistance/disaster-snap>

2-1-1: TIRN continues to monitor call metrics of all 2-1-1 statewide call centers to revise staffing adjustments to support increased call volume. 211 Texas has begun routing a percentage of disaster calls to 211's located in California and Connecticut to assist with call handling capacity. Three other 211's nationwide have been identified for additional assistance, if needed. Call centers are providing recovery messaging and providing rumor control support. Call volume shows calls offered 12,729 calls on September 12th, 2017 for a total of 323,131 calls since August 25th. The total number of inquiries received by Texas 211 for displaced persons from August 24th to September 12th is 361.

Texas Department of Transportation (TxDOT): TxDOT crews continue to repair signs, signals, perform debris removal and making repairs to roadways and roadsides in the Corpus Christi, Yoakum, Houston, and Beaumont Districts. Austin Division EOC scaled down to day shift operations. Waco district will leave equipment in the Bryan staging area until the water in Beaumont recedes. Bridge assessment teams are deployed and inspecting bridges across the affected area.

TxDOT is reporting roads closed due to flooding or severe damage in: Bastrop, Chambers, Harris, Jasper, Jefferson, Liberty, Newton, San Augustine, Tyler and Washington counties.

www.Drivetexas.org is being continuously updated as road conditions change.

Texas Military Department (TMD): TMD is currently operating seven PODs, five shelters with 28 shelter teams, and ETNs are currently operating throughout the state, focused in Districts 14, 15, 16, and 20.

TMD and other state partners are actively providing defense support to civil authorities through commodity distribution, shelter operations, and assistance of local law enforcement.

TMD is maintaining assigned missions while remaining TMD elements are conducting demobilization. TMD continues to focus on commodity distribution, POD support, and shelter operations, while maintaining aviation, shelter, general support operations, primarily in DDCs 14, 15, 16, and 20.

Texas Parks and Wildlife Department (TPWD): Texas Game Wardens and State Park Police Officers are continuing response by answering calls for service and continuing security patrols in affected areas. Tasking of these activities is being filled by locally-stationed officers who are working closely with local officials to determine needs. Focus remains strongest in DDCs 14, 15, and 16; specifically in Brazoria and Newton Counties. Officers in the Port Aransas and Rockport areas continue with welfare checks and security patrols.

Response efforts to date have resulted in the combined rescue of 11,212 persons. TPWD is currently housing 164 evacuees in 13 Texas State Parks. Local State Park Police are handling evacuee management as necessary. No officers are being tasked beyond staffing the SOC during the Day Shift.

Office of Attorney General (OAG): A total of 3,377 complaints have been logged into the Complaint Gathering System as of September 11th, 2017.

The American Red Cross (ARC): The ARC continues tracking the status of the 30 available shelters. The ARC currently has 2,488 volunteers and 201 Emergency Response Vehicles (ERVs), providing more than 816,000 meals and 880,000 snacks. ARC has disbursed \$46.4 million to 116,000 approved registrations.

The Salvation Army (TSA): Area Command has transitioned to the Arlington Emergency Disaster Services (EDS) warehouse in Dallas. Five incident command teams are in Beaumont, Corpus Christi, Dallas, Houston and Victoria. There are 11 local response units in Abilene, Bryan College Station, Freeport, Galveston, Orange, New Braunfels, San Antonio, Temple, Waco and Wharton. A total of 77 mobile feeding units supporting shelter operations, first responders, and communities in 25 counties. Two field kitchens are deployed in Houston and Beaumont.

FINAL COMMENTS: The State Operations Center (SOC) is at Level III (Increased Readiness Conditions) as of 8 AM on September 12th, 2017. The Texas Division of Emergency Management (TDEM) continues to monitor the situation and will provide additional situation reports as needed.

The four levels of SOC activation are:

- Level I (Emergency Conditions)
- Level II (Escalated Response Conditions)
- Level III (Increased Readiness Conditions)
- Level IV (Normal Conditions)

*This Situation Report can be found on the TDEM webpage at:
<https://www.dps.texas.gov/dem/sitrep/default.aspx>*

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